

Maximo Application Suite - Mobile



The need is urgent

32%

Turnover ¹

30%

Retiring ²

1.5X

hiring cost ³

25%

3rd party techs ⁴

20%

fail 1st fix ⁵



Improve technician productivity

Attract and retain talent

Reduce operating costs

New ways of working with mobility and AI



AI-based assistance



Asset & digital twin information



Asset operating history



Diagnostic interfaces



Wearables & biometrics



Mobile workspace



Safety sensors



Remote expert assistance



Leaders are taking action



Proactive
safety
monitoring



Technicians can
act on data from
critical assets



Intuitive, digitally
enabled tools for
the workforce



Technicians are
empowered with
access to the right
information at
their fingertips



Leverage expertise
and share knowledge
across organization



Reduced mean
time to action
and improved
first time fix rate

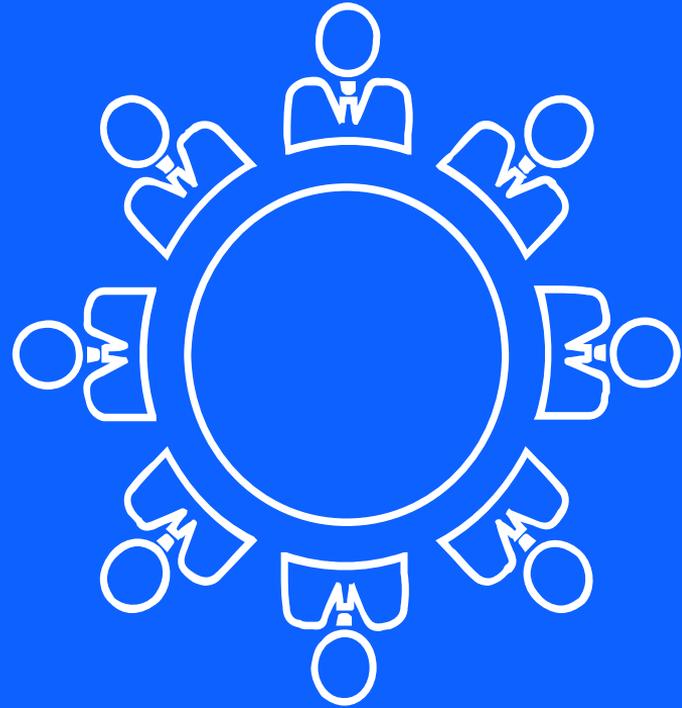
Buyers and influencers – who benefits and how

Maintenance technicians

Field force Managers

Field Service Engineers

Inspectors



Maximo Mobile

Next generation user experience



1 application, 1 role-based interface



Intelligent workflows = blue button



Intelligent forms = configurability



Connected and disconnected



Trustworthiness: data quality is higher, and real-time updates



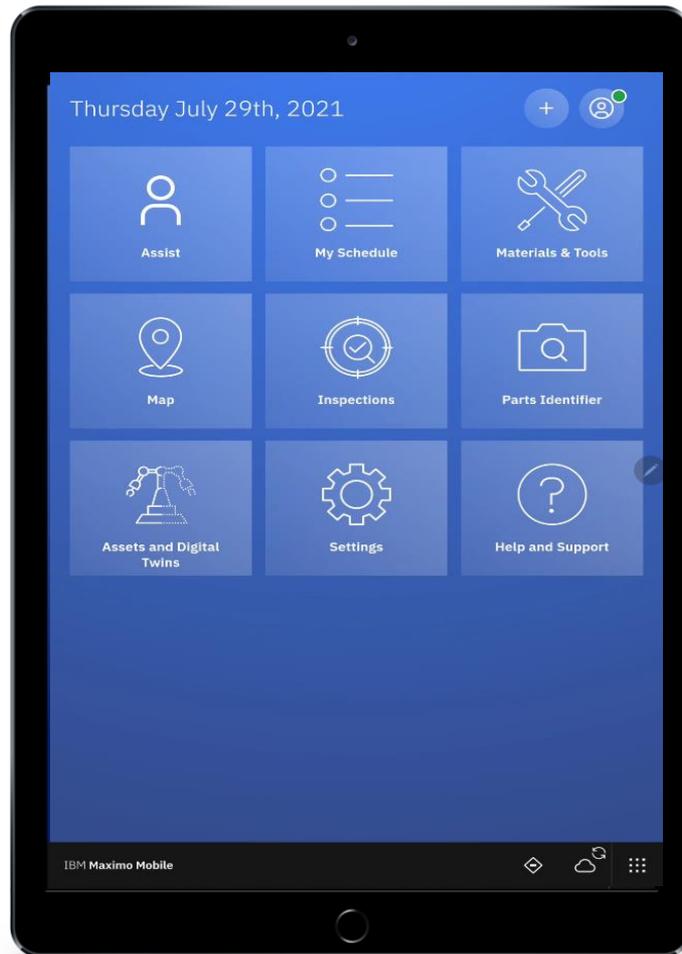
Downloadable from:



Apple App Store



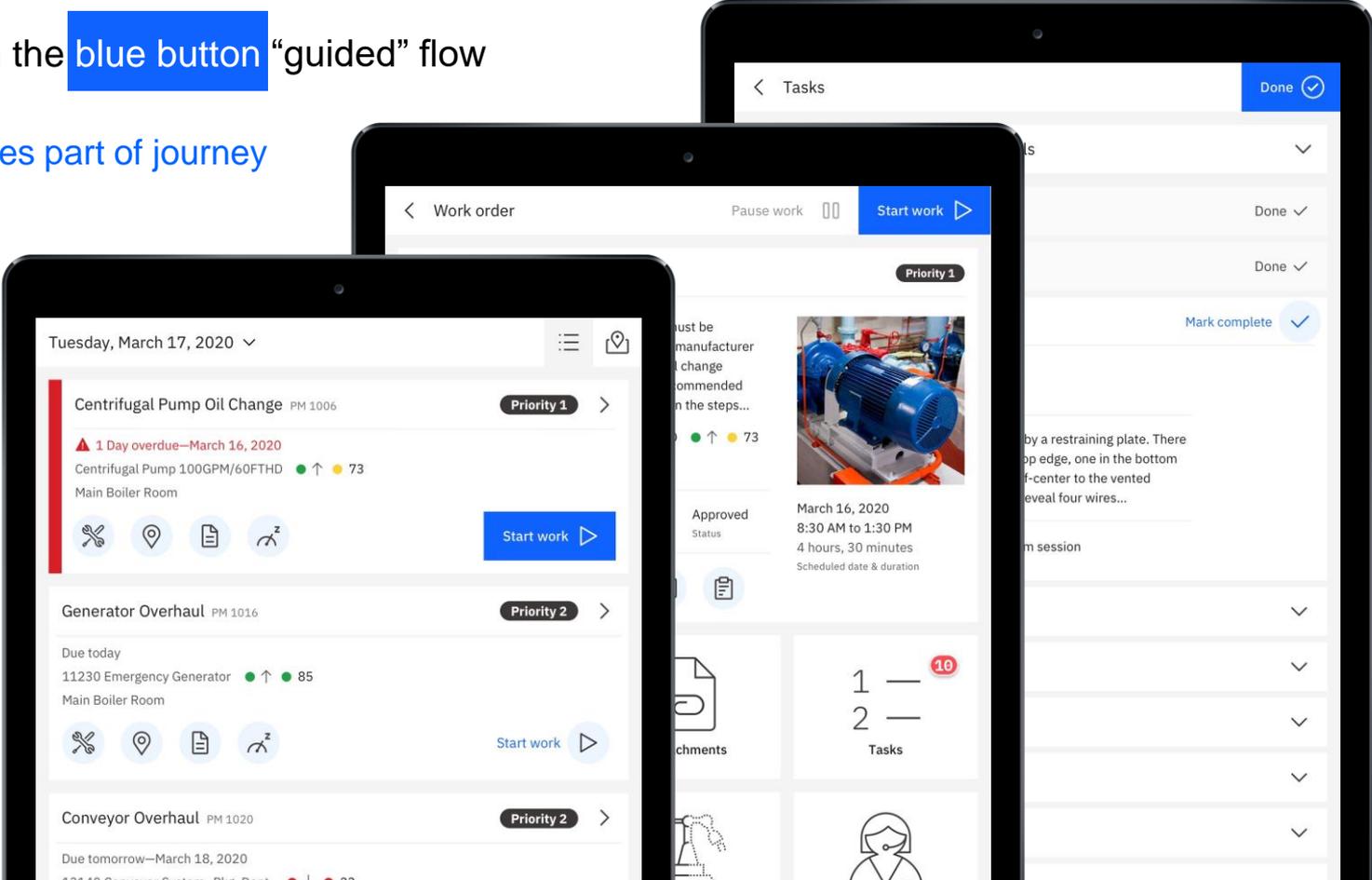
Google Play Store



Simplicity

Just click on the **blue button** “guided” flow

New use cases part of journey



Touchpoints

The right information at the right time



Assist



Materials & tools



Inspection



Expand



Safety



Map



Digital twin



Information



Scan



Photos and
identify parts



Report work



Layers (map)



Meter readings



Tasks



Work log notes



Attachments

Configuration

Drive efficiency at scale



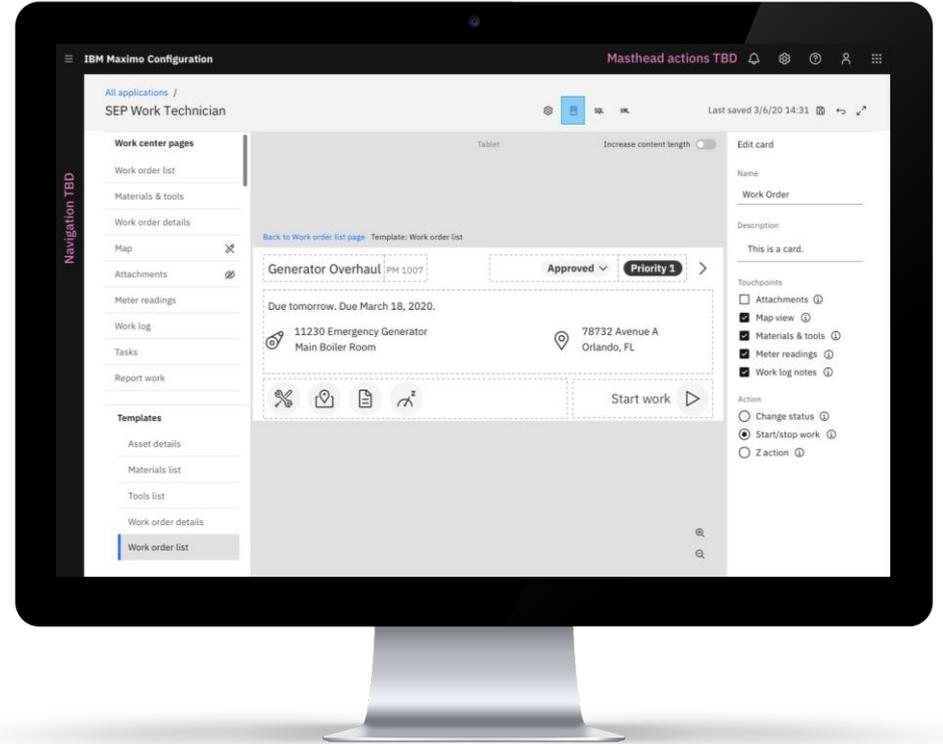
Accelerate technician adoption



Protect your investment



Quicker time to value



This is not just a work order application



Upskill with AI and remote
human-based assistant



Disconnected mode



True mobile native



Use AI to identify assets and
parts immediately and correctly



Digital twin and parts identification



IBM