

## IBM Maximo Mobile

Empowering technicians with intelligent mobile EAM to manage any asset, anytime, any place



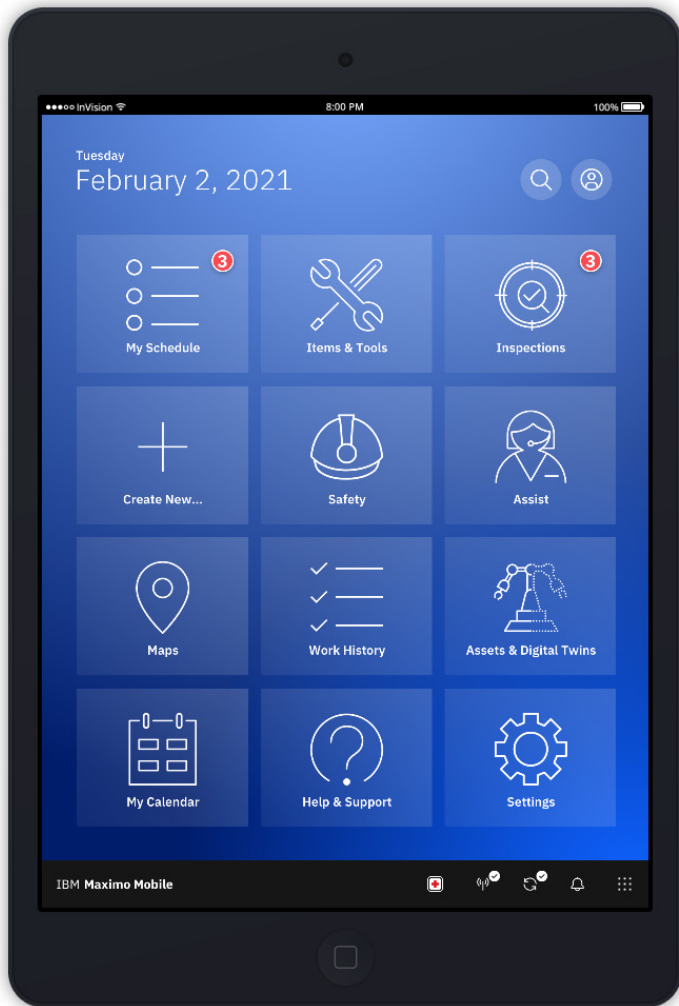
### How it benefits field technicians

- Increase first-time fix rate with AI and remote human-based assistance
- Follow step-by-step guided repair resources online or offline
- Navigate easily with a single, intuitive mobile EAM platform

Technician productivity is essential to operational resiliency. And when repairs to critical assets are not effectively executed, it drives up labor and maintenance costs. To sustain uptime and reliability, technicians require near real-time access to asset history and operational data—even in the most remote locations, online or offline—to help them quickly resolve issues.

### Increase first-time fix rate with AI and remote human-based assistance

IBM Maximo Mobile, built on next-generation mobile technology, is a revolutionary, easy-to-deploy platform that provides technicians the right asset operational data at the right time—all in the palm of their hand. A new, intuitive interface provides a reimagined experience that enables any technician to easily drill down into asset maintenance history. With Maximo's leading asset management solution at the core, Maximo Mobile is designed to transfer knowledge to any technician with just-in-time upskilling and step-by-step guidance powered by IBM's world-renowned AI and your remote human-based assistant.



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Infused with machine learning, this intelligent mobile EAM solution gets smarter over time. It can ultimately help your business improve field management, increase productivity and first-time fix rates. When your technicians have access to real-time asset data and all the information they need at their fingertips, you can rest assured that they have the confidence to get the job done.

## Follow step-by-step guided repair resources online or offline

Not all repairs happen on the factory floor or in the warehouse. Sometimes technicians are in remote locations where access to the Internet might be limited or nonexistent. That's why IBM Maximo Mobile is designed to allow technicians to read, update, create data and perform inspections even in the most remote locations. With an intelligent database stored on the device, a technician has offline access to information that can help facilitate repairs. Any new data entered in remote locations will be synchronized when the app reconnects to the server.

In addition, previously recorded sessions with expert and technician collaboration are available offline. Through the use of virtual collaboration, experts are able to visually annotate a technician's image stream and provide highly accurate, step-by-step instructions, helping resolve issues faster and more efficiently. This allows any technician, any place, and any time to have expert "over the shoulder" guidance and on-the-job training.

## Navigate easily with a single, intuitive mobile EAM platform

Part of the IBM Maximo Application Suite, Maximo Mobile can be deployed on premises or in any cloud environment. The platform helps your technicians scale their expertise, improve your asset reliability, and streamline business operations. By connecting your organization through a single, intuitive and powerful platform that brings maintenance and reliability teams together you can achieve true operational resiliency.

## Why Maximo Mobile?

### Upskill with AI and remote human-based assistant

Extend technicians' abilities and enhance knowledge with AI assistance, or by collaborating remotely with your experts.

### Disconnected mode

Even when offline, technicians can access data stored in the device, allowing them to perform inspections even in the most remote locations. New data entered will be synchronized when the app reconnects to the server.

### True mobile native

Improve work efficiency with native capabilities within the platform, including capturing images, scanning barcodes, voice-to-text, and GPS location information.

### Digital Twin

Access real-time data from operating assets to enable learning, diagnostics and action.

## Why IBM?

IBM Maximo Mobile builds on the company's decades of leadership in the asset and operations management space. It leverages our deep commitment to data science and AI at enterprise scale, as well as our recognized leadership in IoT platforms, hybrid cloud, security, and now, digital twin technology.

IBM supports your organization's digital re-invention by providing the tools for new efficiencies, risk reduction, and improved customer satisfaction.

The IBM global ecosystem of business partners has a track record of delivering solutions in over 90 countries, including industry-specific solutions and add-ons that bring more rapid ROI for our customers. Only IBM has the investments, ecosystems, and experience to turn your assets and operations into a competitive advantage.

Want to see Maximo Mobile  
in action?

Watch the demo now.



Learn more about  
IBM Maximo Mobile

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